

# Workload Management (WLM) Update for IBM z and IBM z/OS SRM Lock Contention Relief and More

Monday February 23<sup>rd</sup>  
Session: IBM\_copy125

Simon Flaig,  
z/OS Workload Management, IBM Germany R&D Ehningen  
[simon.flaig@ibm.com](mailto:simon.flaig@ibm.com)

# Trademarks

Not all common law marks used by IBM are listed on this page. Failure of a mark to appear does not mean that IBM does not use the mark nor does it mean that the product is not actively marketed or is not significant within its relevant market.

Those trademarks followed by ® are registered trademarks of IBM in the United States; all others are trademarks or common law marks of IBM in the United States.

For a complete list of IBM Trademarks, see [www.ibm.com/legal/copytrade.shtml](http://www.ibm.com/legal/copytrade.shtml):

\* AS/400®, e business (logo)®, DBE, ESCO, eServer, FICON, IBM®, IBM (logo)®, iSeries®, MVS, OS/390®, pSeries®, RS/6000®, S/30, VM/ESA®, VSE/ESA, WebSphere®, xSeries®, z/OS®, zSeries®, z/VM®, System i, System i5, System p, System p5, System x, System z, System z9®, BladeCenter®

## The following are trademarks or registered trademarks of other companies.

Adobe, the Adobe logo, PostScript, and the PostScript logo are either registered trademarks or trademarks of Adobe Systems Incorporated in the United States, and/or other countries.

Cell Broadband Engine is a trademark of Sony Computer Entertainment, Inc. in the United States, other countries, or both and is used under license therefrom.

Java and all Java-based trademarks are trademarks of Sun Microsystems, Inc. in the United States, other countries, or both.

Microsoft, Windows, Windows NT, and the Windows logo are trademarks of Microsoft Corporation in the United States, other countries, or both.

Intel, Intel logo, Intel Inside, Intel Inside logo, Intel Centrino, Intel Centrino logo, Celeron, Intel Xeon, Intel SpeedStep, Itanium, and Pentium are trademarks or registered trademarks of Intel Corporation or its subsidiaries in the United States and other countries.

UNIX is a registered trademark of The Open Group in the United States and other countries.

Linux is a registered trademark of Linus Torvalds in the United States, other countries, or both.

ITIL is a registered trademark, and a registered community trademark of the Office of Government Commerce, and is registered in the U.S. Patent and Trademark Office.

IT Infrastructure Library is a registered trademark of the Central Computer and Telecommunications Agency, which is now part of the Office of Government Commerce.

\* All other products may be trademarks or registered trademarks of their respective companies.

### Notes:

Performance is in Internal Throughput Rate (ITR) ratio based on measurements and projections using standard IBM benchmarks in a controlled environment. The actual throughput that any user will experience will vary depending upon considerations such as the amount of multiprogramming in the user's job stream, the I/O configuration, the storage configuration, and the workload processed. Therefore, no assurance can be given that an individual user will achieve throughput improvements equivalent to the performance ratios stated here.

IBM hardware products are manufactured from new parts, or new and serviceable used parts. Regardless, our warranty terms apply.

All customer examples cited or described in this presentation are presented as illustrations of the manner in which some customers have used IBM products and the results they may have achieved. Actual environmental costs and performance characteristics will vary depending on individual customer configurations and conditions.

This publication was produced in the United States. IBM may not offer the products, services or features discussed in this document in other countries, and the information may be subject to change without notice. Consult your local IBM business contact for information on the product or services available in your area.

All statements regarding IBM's future direction and intent are subject to change or withdrawal without notice, and represent goals and objectives only.

Information about non-IBM products is obtained from the manufacturers of those products or their published announcements. IBM has not tested those products and cannot confirm the performance, compatibility, or any other claims related to non-IBM products. Questions on the capabilities of non-IBM products should be addressed to the suppliers of those products.

Prices subject to change without notice. Contact your IBM representative or Business Partner for the most current pricing in your geography.

## Notice Regarding Specialty Engines (e.g., zIIPs, zAAPs and IFLs):

Any information contained in this document regarding Specialty Engines ("SEs") and SE eligible workloads provides only general descriptions of the types and portions of workloads that are eligible for execution on Specialty Engines (e.g., zIIPs, zAAPs, and IFLs). IBM authorizes customers to use IBM SE only to execute the processing of Eligible Workloads of specific Programs expressly authorized by IBM as specified in the "Authorized Use Table for IBM Machines" provided at [www.ibm.com/systems/support/machine\\_warranties/machine\\_code/aut.html](http://www.ibm.com/systems/support/machine_warranties/machine_code/aut.html) ("AUT").

No other workload processing is authorized for execution on an SE.

IBM offers SEs at a lower price than General Processors/Central Processors because customers are authorized to use SEs only to process certain types and/or amounts of workloads as specified by IBM in the AUT.

# Agenda

- New Default for CPENABLE
- Java Usage Metrics
- SRM Lock Contention Reduction
- WLM Resilience Actions
- z/OSMF WLM Policy Advisor
- AI-powered WLM Batch Initiator Management



# NEW DEFAULT FOR CPENABLE

# New Default for CPENABLE

z/OS 2.5 and below	z/OS 3.1	z/OS 3.2
Default: CPENABLE=(0,0)	Default: CPENABLE=(0,0)	Default: CPENABLE= <b>SYSTEM</b>
Recommendation: (5,15) since z14	Recommendation: SYSTEM  SYSTEM was introduced with z/OS 3.1 and resolves to the optimal value for each hardware level	Recommendation = Default = <b>SYSTEM</b>

## New Default for CPENABLE

- The frequency at which WLM/SRM monitors the number of logical processors enabled for I/O interrupts is lowered from 20 to 2 seconds.
- The minimum number of CPs enabled for I/O interrupts is raised from one to two, if possible.

# Migration Considerations

## ZOSMIG32\_WLM\_OPT\_CPENABLE

### Description:

Checks low and high thresholds applied by OPT parameter CPENABLE in the active IEAOPTxx parmlib member.

### Reason for check:

Starting in z/OS 3.2, the default value of OPT parameter CPENABLE is changed from (0,0) to SYSTEM. CPENABLE=(0,0) enables all logical processors of the system for I/O, while CPENABLE=SYSTEM dynamically manages the number of I/O enabled logical processors.

To prepare for this change, consider applying CPENABLE=SYSTEM to automatically use suitable low and high thresholds according to the CPC model the LPAR is running on. This removes the need to update the parameter with a hardware migration. If you have installation specific requirements to enable all logical processors for I/O, specify CPENABLE=(0,0) explicitly since it is no longer the default in z/OS 3.2.

### z/OS release the check applies to:

z/OS 2.5 and 3.1

### Parameters accepted:

No.

### User override of IBM values:

The following sample shows the defaults for customizable values for this check. Use this sample to make permanent check customizations in an HZSPRMxx parmlib member used at IBM Health Checker for z/OS startup. If you just want a one-time only update to the check defaults, omit the first line (ADDREPLACE POLICY) and use the UPDATE statement on a MODIFY *hzsproc* command. Note that using non-POLICY *UPDATES* in *HZSPRMxx* can lead to unexpected results and is, therefore, not recommended.

You can copy and modify the following example to override the check defaults:

```
ADDREPLACE POLICY[(policyname)] [STATEMENT(name)]  
UPDATE  
CHECK(IBMWLM,ZOSMIG32_WLM_OPT_CPENABLE),  
INTERVAL(ONETIME),  
SEVERITY(LOW),  
INACTIVE,  
DATE('date of the change')  
REASON('Your reason for making the update.')
```

- Migration check **ZOSMIG32\_WLM\_OPT\_CPENABLE** is provided.
- This is a **one-time** check to support clients when preparing their migration to z/OS 3.2 from either 2.5 or 3.1.
- As with any other migration checks, the check is added as **inactivate**.
- The migration check is provided by **APAR OA67733** for z/OS 2.5 and 3.1.

# New Health Check WLM\_OPT\_PARM\_CPENABLE

- Activated by default
- Runs each time CPENABLE changes as result of a SET OPT command
- Checks low and high thresholds set by OPT parameter CPENABLE in the active IEAOPTxx parmlib member
- If settings other than the IBM-recommended values are desired, the following parameters can be specified to define the installation-specific low and high CPENABLE threshold values:
  - PARM('THRESHOLD\_LOW(value),THRESHOLD\_HIGH(value)')
- Messages IWMH110I and IWMH111I indicate a successful check
- Messages IWMH112E and IWMH113E indicate an unsuccessful check



# JAVA USAGE METRICS

# OA65426 Java Usage Instrumentation

- WLM tracks the Java consumption on zIIP at system level, at address space level and for enclaves in unweighted SUs
- New fields are added to
  - Resources Manager Control Table Extension 3 (IRARMCTZ)
  - Request Address Space Data Parameter List (IRARASD)
  - SMF type 99 subtype 1
- SYSEVENTs REQASD and REQFASD provide an address space's Java consumption in new fields in the Request Address Space Data parameter list IRARASD
- Releases supported: z/OS 2.5 and above

Offset	Name	Length	Format	Description
0 (0)	RMCTZ	1328	STRUCTURE	Resources Manager Control Table Extension 3
...				
64 (40)	RMCTZ_ZIIP_INFO	32	CHARACTER	System resource manager (SRM) system-wide view of zIIP consumption since IPL or policy change
64 (40)	RMCTZ_SUS_ZIIP	8	UNSIGNED	Total unweighted zIIP-eligible service units spent on zIIP
72 (48)	RMCTZ_SUS_ZIIP_ON_CP	8	UNSIGNED	Total unweighted zIIP-eligible service units spent on CP
80 (50)	RMCTZ_SUS_JAVA_ON_ZIIP	8	UNSIGNED	Total unweighted zIIP-eligible Java service units spent on zIIP
88 (58)	RMCTZ_SUS_JAVA_ON_CP	8	UNSIGNED	Total unweighted zIIP-eligible Java service units spent on CP
96 (60)	RMCTZ_UNUSED	160	CHARACTER	Reserved
...				

Offset	Name	Length	Format	Description
0 (0)	RASD	272	STRUCTURE	Request Address Space Data Parameter List
...				
240 (F0)	RASDOUT8	32	CHARACTER	RASD output fields version 8
240 (F0)	RASDENCJAVAONZIIP	8	BIT(64)	Accumulated zIIP time of Java work of completed independent enclaves owned by this A/S (STCK format)
248 (F8)	RASDDEPENCJAVAONZIIP	8	BIT(64)	Accumulated zIIP time of Java work of completed dependent enclaves owned by this A/S (STCK format)
256 (100)	RASDENCJAVAONCP	8	BIT(64)	Accumulated time of zIIP eligible Java work of completed independent enclaves owned by this A/S which is executed on CPs (STCK format)
264 (108)	RASDDEPENCJAVAONCP	8	BIT(64)	Accumulated time of zIIP eligible Java work of completed dependent enclaves owned by this A/S which is executed on CPs (STCK format)
272 (110)	RASDEND8	0	CHARACTER	End for version 8
272 (110)	RASDEND	0	CHARACTER	End of RASD

# Java Usage Metrics SMF 70 Records

**Type:** SMF record type 70 subtype 1 (CPU Activity)  
**Section:** CPU Control Data Section

Offsets	Name	Len	Format	Description
...				
364 16C	SMF70NVCR*	4	binary	Nominal model variable capacity rating [...]
368 170	SMF70ZSU_on_zIIP	8	binary	Unweighted zIIP-eligible service units spent on zIIP for the entire system
376 178	SMF70ZSU_on_CP	8	binary	Unweighted zIIP-eligible service units spent on CP for the entire system
384 180	SMF70JSU_on_zIIP	8	binary	Unweighted zIIP-eligible Java service units spent on zIIP for the entire system
392 188	SMF70JSU_on_CP	8	binary	Unweighted zIIP-eligible Java service units spent on CP for the entire system
400 190	SMF70CPE_LO	2	binary	Low threshold value of OPT parameter CPENABLE
402 192	SMF70CPE_HI	2	binary	High threshold value of OPT parameter CPENABLE

# Java Usage Metrics SMF 99 Records

**Type:** SMF record type 99 subtype 1 (System Level Data)

**Change:** New fields in SMF99 subtype 1 Software Licensing SMF99\_S1\_SL\_MAP

SMF99\_zIIP\_Info - System resource manager (SRM) system-wide view of zIIP consumption since IPL or policy change

SMF99\_SUs\_zIIP Total unweighted zIIP-eligible service units spent on zIIP

SMF99\_SUs\_zIIP\_on\_CP Total unweighted zIIP-eligible service units spent on CP

SMF99\_SUs\_Java\_on\_zIIP Total unweighted zIIP-eligible Java service units spent on zIIP

SMF99\_SUs\_Java\_on\_CP Total unweighted zIIP-eligible Java service units spent on CP



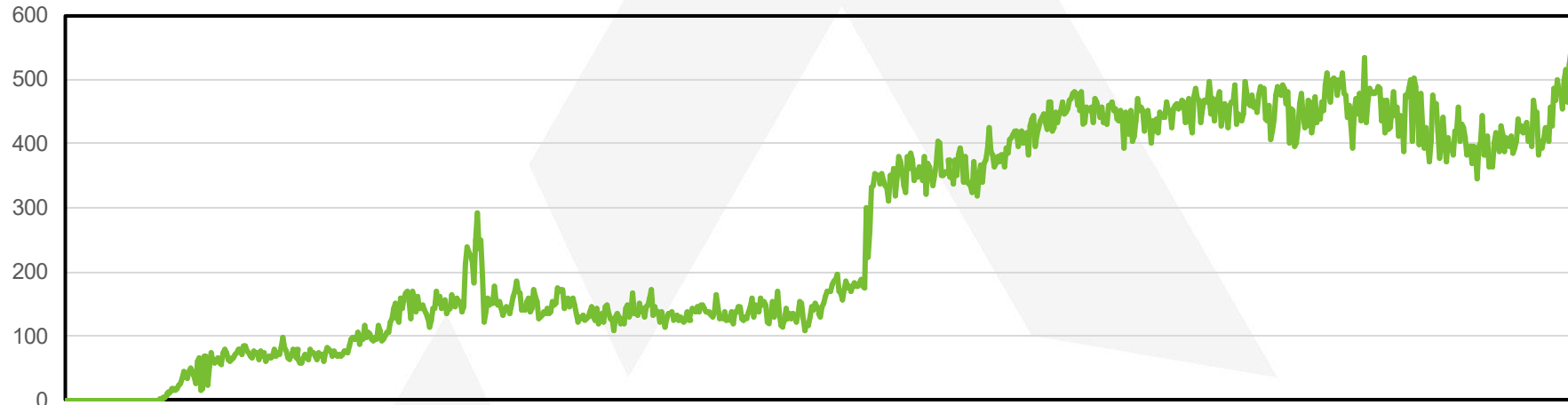
# SRM LOCK CONTENTION REDUCTION

## SRM Lock Contention Reduction

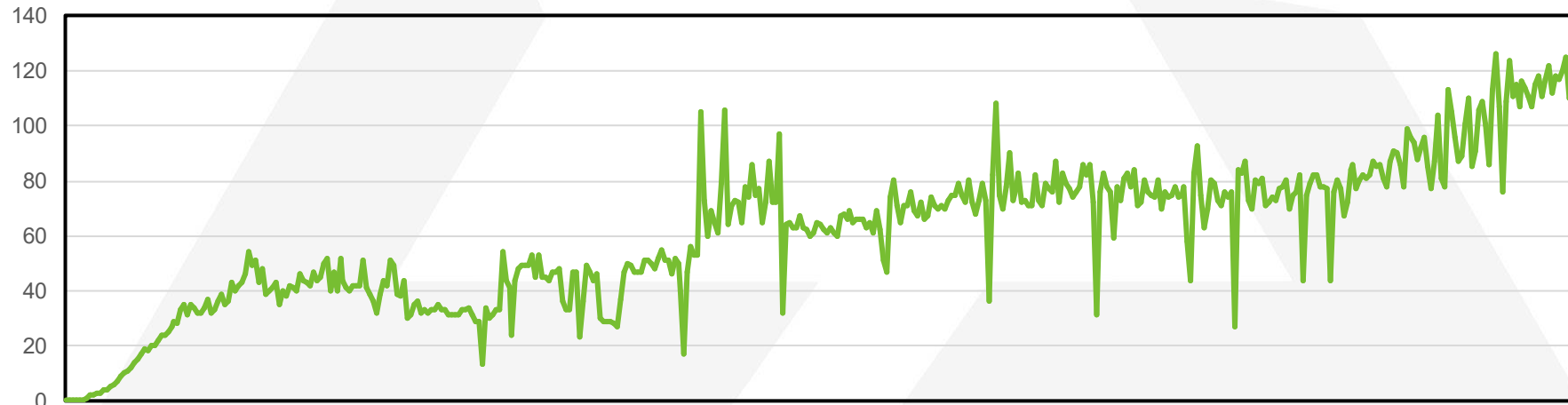
- SRM services and timed algorithms run concurrently serialized with the SRM lock.
- Large systems with many enclaves experience substantial SRM lock contention, leading to significant workload delays.
- We achieved a major reduction in SRM lock usage for workloads with large numbers of enclaves.

# Improvements Achieved on a Large Test System

Before:



After:



# Test Szenario With 15,000 Enclaves Per Second

	RunID	D241114D	D241114E	Delta
Report class DDFIRWW	ENDED	953167	939679	-1.4%
	ENDED/S	15886.12	15661.32	-1.4%
	CPU	718.834	700.075	-2.6%
	IIP	428.015	418.396	-2.2%
	CP CPU/tran (MS)	0.3051	0.2998	-1.8%
	IIP/tran (MS)	0.4490	0.4453	-0.8%
Report class DIST	CPU	29.045	21.858	-24.7%
	SRB	2.699	2.85	5.6%
	IIP	0.241	0.255	5.8%
	CP CPU/tran (MS)	0.0305	0.0233	-23.7%
	IIP/tran (MS)	0.0003	0.0003	7.3%
CPU activity 16cp+8zIIP	CP UTIL%	59.57	56.5	-5.2%
	zIIP UTIL%	79.53	78.89	-0.8%
	Avg UTIL%	66.22	63.96	-3.4%
	ITR	23988.70	24484.84	2.1%

Without the change    With the change

Workload about the same

It looks like the reduced SRM spinning leads to 24% less CPU consumption in the DIST address space

23.7% less CP CPU per transaction

Internal throughput rate went up, could be even higher with more enclaves



# WLM RESILIENCY ACTIONS

# New Health Check WLM\_SCLASS\_SYSSTC

- Dynamic severity check for CPU consumption of SYSSTC.
- Runs periodically – default is every minute.
- Triggers console message if SYSSTC exceeds one of the specified threshold percentages.

```
***** TOP OF DATA *****
CHECK(IBMWLM,WLM_SCLASS_SYSSTC)
SYSPLEX: PLEX1 SYSTEM: SYS1
START TIME: 11/19/2024 08:54:27.959883
CHECK DATE: 20240425 CHECK SEVERITY: MEDIUM-DYNAMIC
VERBOSE MODE: YES
CHECK PARM: THRESHOLD_LOW(20%),THRESHOLD_MED(40%),THRESHOLD_HIGH(60%)

* High Severity Exception *

IWMH104I CPU consumption in SYSSTC service class is 93%. The high
threshold of 60% is reached.

Explanation: CHECK(IBMWLM,WLM_SCLASS_SYSSTC) determined that the CPU
consumption in service class SYSSTC has reached one of the threshold
levels supplied.

Address spaces in the SYSSTC service class are kept at a very high
dispatching priority. Not all work is appropriate for SYSSTC
because, if the work is CPU intensive, it could use a high amount of
processor cycles, which could cause CPU delays for other important
work in the system. Only trusted work that is not going to use a lot
of CPU but requires fast CPU access and absolutely needs a higher
dispatch priority than other work is appropriate for WLM service
class SYSSTC.

Refer to the end of this check report for a list of address spaces
in the SYSSTC service class.

System Action: Processing continues.

Operator Response: Notify the system programmer.
```

```
System Programmer Response: Use diagnostic tools (such as the
Resource Monitoring Facility) to help determine the CPU consumption
of all address spaces assigned to the SYSSTC service class. Verify
that the address space(s) are appropriate for SYSSTC. If not,
consider using the RESET command to change the service class of the
address space or to quiesce it. Also, update your WLM service
definition to assign a service class of lower importance.

Problem Determination: N/A

Source: Workload Manager (WLM)

Reference Documentation: N/A

Automation: N/A

Check Reason: Monitors CPU consumption of work in service class
SYSSTC.

Address spaces in the SYSSTC service class:
Name ASID CPU%
SOAKSYS2 0027 37.81
SOAKSYS1 002E 18.57
SOAKSY01 0069 10.31
SOAKSY02 0032 8.53
SOAKSY03 0028 6.75
SOAKSY04 0025 4.60
SOAKSY05 006B 2.41
SOAKSY06 006C 1.95
SOAKSY07 006D 1.48
SOAKSY08 006E 1.00
SOAKSY09 006F 0.50
SDSFAUX 0011 0.01
EGVDGNPP 002B 0.50

END TIME: 11/19/2024 08:54:27.964521 STATUS: EXCEPTION-HIGH
```

# New Messages IWMH103I, IWMH104I

Threshold exceeded	
VERBOSE(YES)	VERBOSE(NO)
List all address spaces in SYSSTC which consume CPU at the end of the check report	List only up to 10 top CPU consuming address spaces in SYSSTC

```

CHECK (IBMWLM,WLM_SCLASS_SYSSTC)
SYSPLEX: PLEX1 SYSTEM: SYS1
START TIME: 08/28/2024 08:47:20.195675
CHECK DATE: 20240425 CHECK SEVERITY: MEDIUM-DYNAMIC
CHECK PARM: THRESHOLD_LOW(20%),THRESHOLD_MED(40%),THRESHOLD_HIGH(60%)
    
```

```

IWMH103I CPU consumption in SYSSTC service class is 2%. The low threshold of 20% is not
reached. No action is required.
    
```

```

END TIME: 08/28/2024 08:47:20.195800 STATUS: SUCCESSFUL
    
```

```

CHECK PARM: THRESHOLD_LOW(20%),THRESHOLD_MED(40%),THRESHOLD_HIGH(60%)
    
```

\* Low Severity Exception \*

IWMH104I CPU consumption in SYSSTC service class is 21%. The low threshold of 20% is reached.

Explanation:

CHECK (IBMWLM,WLM\_SCLASS\_SYSSTC) determined that the CPU consumption in service class SYSSTC has reached one of the threshold levels supplied.

Address spaces in the SYSSTC service class are kept at a very high dispatching priority. Not all work is appropriate for SYSSTC because, if the work is CPU intensive, it could use a high amount of processor cycles, which could cause CPU delays for other important work in the system. Only trusted work that is not going to use a lot of CPU but requires fast CPU access and absolutely needs a higher dispatch priority than other work is appropriate for WLM service class SYSSTC.

Refer to the end of this check report for a list of address spaces in the SYSSTC service class.

System action: The system continues processing.

Operator response: Notify the system programmer.

System programmer response: Use diagnostic tools (such as the Resource Monitoring Facility) to help determine the CPU consumption of all address spaces assigned to the SYSSTC service class. Verify that the address space(s) are appropriate for SYSSTC. If not, consider using the RESET command to change the service class of the address space or to quiesce it. Also, update your WLM service definition to assign a service class of lower importance.

Problem Determination: N/A

Source: WLM

Reference Documentation: N/A

Automation: N/A

Check Reason: Monitors CPU consumption of work in service class SYSSTC.

Address spaces in the SYSSTC service class:

Name	ASID	CPU%
BGXOSYS1	0032	9.83
BGXOSYS2	006A	5.59
SDSF	0030	1.59
JES2	002C	1.20
ZFS	0035	0.60
VTAM	0024	0.31
TCPIP	0033	0.30
SDSFAUX	0026	0.20
ZTTX	0022	0.16
AXR	0018	0.10

```

END TIME: 08/28/2024 08:47:20.195800 STATUS: EXCEPTION-MED
    
```

## WLM\_SCLASS\_SYSSTC Parameters

- At least one threshold parameter is required to indicate a threshold of CPU consumption in WLM service class SYSSTC.
- Specify the threshold as a percentage of the system's total CPU time.
- This check supports dynamic severity settings. The severity of the exception is based on the provided corresponding thresholds.

```

    PARM( '[THRESHOLD_LOW(value%)]
          [,THRESHOLD_MED(value%)]
          [,THRESHOLD_HIGH(value%)]' )
  
```

**Defaults:** THRESHOLD\_LOW(20%), THRESHOLD\_MED(40%), THRESHOLD\_HIGH(60%)

## WLM\_SCLASS\_SYSSTC User Overrides

- You can customize the check in a HZSPRMxx parmlib member.
- For a one-time update to the check defaults, omit the ADDREPLACE POLICY statement and issue an UPDATE using the MODIFY hzsproc command.
- Omitting the ADDREPLACE POLICY in HZSPRMxx can lead to unexpected results and is therefore not recommended.

```
ADDREPLACE POLICY[ (polycyname) ] [STATEMENT (name) ]
UPDATE
CHECK (IBMWLM,WLM_SCLASS_SYSSTC) ,
ACTIVE,
VERBOSE (NO) ,
INTERVAL (00:01) ,
SEVERITY (LOW) ,
PARM (' THRESHOLD_LOW (30%) , THRESHOLD_MED (50%) , THRESHOLD_HIGH (70%) ' ) ,
DATE ('date_of_the_change' ) ,
REASON ('Your reason for making the update')
```

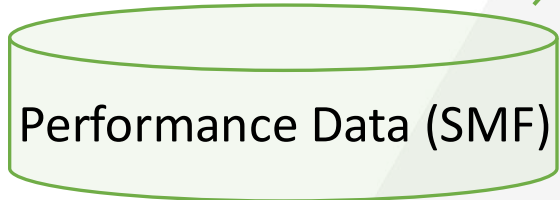
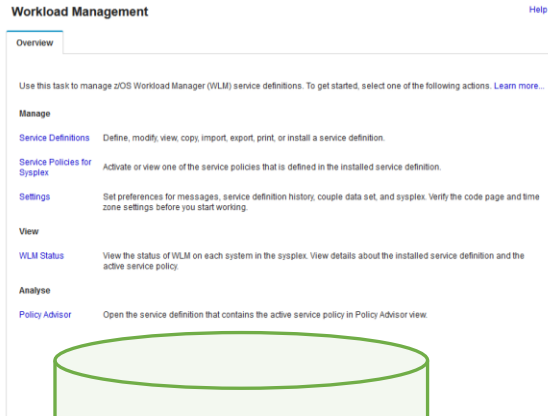
## Installation and Dependencies

- Available for z/OS 2.5 and above.
- The PTFs for the following APAR must be installed:
  - OA66312 - UJ96671, UJ96675
- No toleration support required for z/OS 2.3 and 2.4.
- This check is inactive by default. To use this check, you must activate it.



# Z/OSMF WLM POLICY ADVISOR

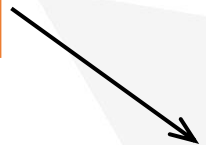
# The Idea



Service policy info



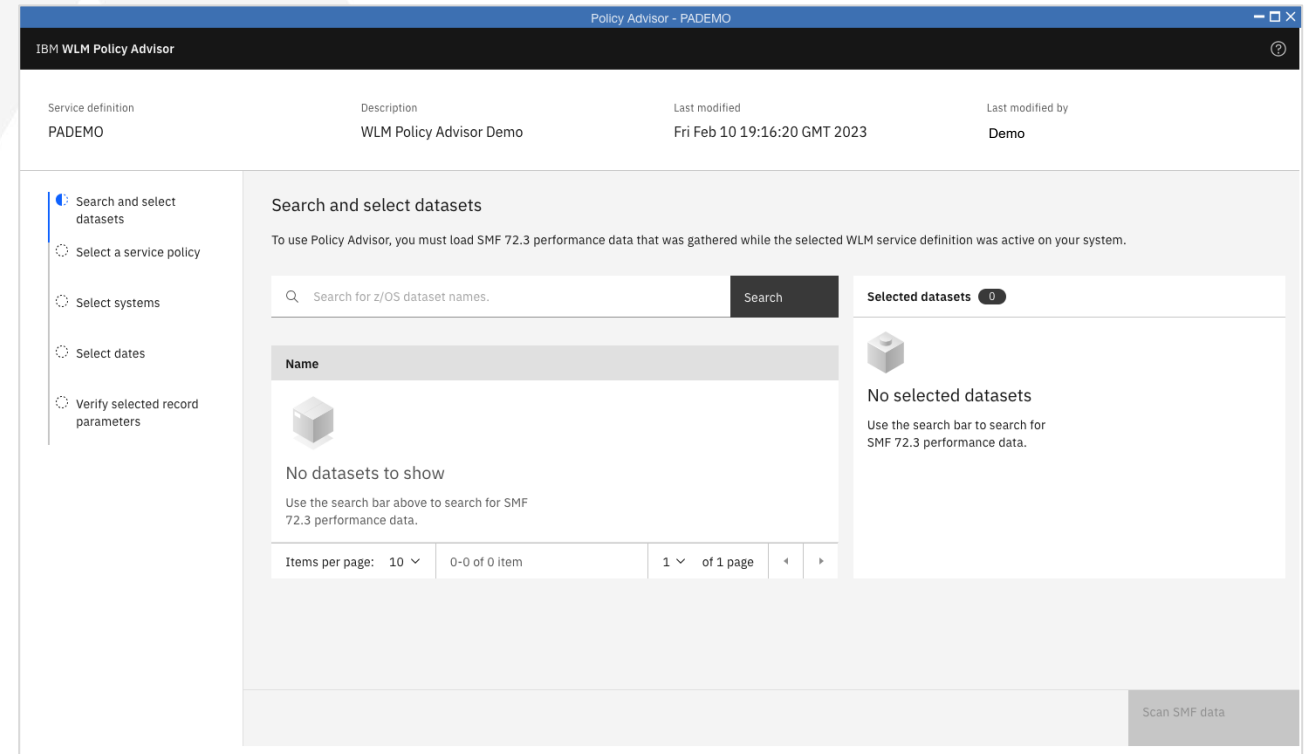
Checked rules / warnings



Performance graphs

# z/OSMF WLM Policy Advisor 3.2 – What Is New

- The WLM Policy Advisor User Interface is re-designed with z/OS 3.2
- Enhancements to the existing z/OSMF WLM Policy Advisor:
  - Improved **workflow** to select and load SMF data
  - **Overview page** with summary of all relevant findings. Drill down options are available for detailed analysis
  - Better **user experience** with improved navigation and charts to help users understand the findings
  - **Suggestions** are generated for the analyzed service definition to help improve system performance and resilience



# z/OSMF WLM Policy Advisor – New Workflow

The new SMF data loading workflow:

1. Search and select SMF 72.3 data sets
2. Select a service policy
3. Select a subset of systems
4. Select a subset of dates
5. Verify your selected parameters

The screenshot displays the IBM WLM Policy Advisor interface. At the top, it says "Policy Advisor - PADEMO" and "IBM WLM Policy Advisor". Below this is a table with three columns: "Service definition", "Description", and "Last modified". The table contains one row with the following data: "PADEMO", "WLM Policy Advisor Demo", and "Fri Feb 10 19:16:20 GMT 2023".

On the left side, there is a vertical navigation menu with five items, each with a radio button icon:

- Search and select datasets
- Select a service policy
- Select systems
- Select dates
- Verify selected record parameters

The main content area is titled "Search and select datasets". It contains a message: "To use Policy Advisor, you must load SMF 72.3 performance data that was gathered while the selected WLM service". Below this is a search bar with the placeholder text "Search for z/OS dataset names." and a "Search" button. To the right of the search bar is a "Selected" column with a cube icon and the text "No selected items".

Below the search bar is a table with a header "Name" and a body containing a cube icon and the text "No datasets to show". Below the table is a message: "Use the search bar above to search for SMF 72.3 performance data." At the bottom of the page, there is a pagination bar with the following information: "Items per page: 10", "0-0 of 0 item", "1 of 1 page", and navigation arrows.

## Step 1: Select SMF Datasets I

- Search for your datasets containing SMF type 72 subtype 3 performance data
- The user can select **any number** of datasets from the list
- Selected datasets will appear next to the search area

To use Policy Advisor, you must load SMF 72.3 performance data that was gathered while the selected WLM service definition was active on your system.

ARCHIVE.WLMPA.\*    Search

ARCHIVE.WLMPA.\*    ARCHIVE.WLMPA.DEMO.SMF72

<input checked="" type="checkbox"/> Name
<input checked="" type="checkbox"/> ARCHIVE.WLMPA.DEMO.SMF72

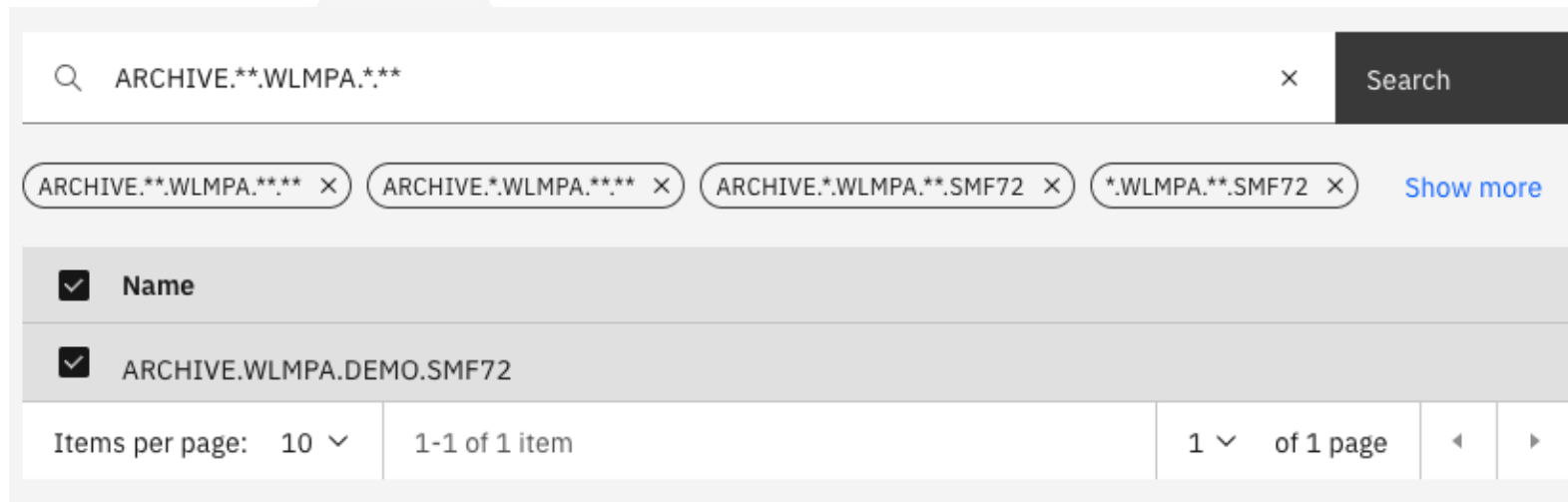
Items per page: 10    1-1 of 1 item    1 of 1 page

Selected datasets 1

ARCHIVE.WLMPA.DEMO.SMF72

# Step 1: Select SMF Datasets II

- Dataset search bar now supports partial data set names:
  - One or more high-level qualifiers or name segments
  - One or more wildcard symbols: percent sign (%), asterisk (\*), or double asterisk (\*\*)
  - A percent sign is a single character wildcard.
  - An asterisk is any number of characters within a qualifier.
  - A double asterisk is any number of characters within any number of lower-level qualifiers.



# Step 1: Select SMF Datasets III

Search terms (up to 10) are made persistent for the currently logged in z/OSMF user.



## Step 2: Select WLM Policy

Only policies that are present in the service definition AND the selected dataset(s) will be available.

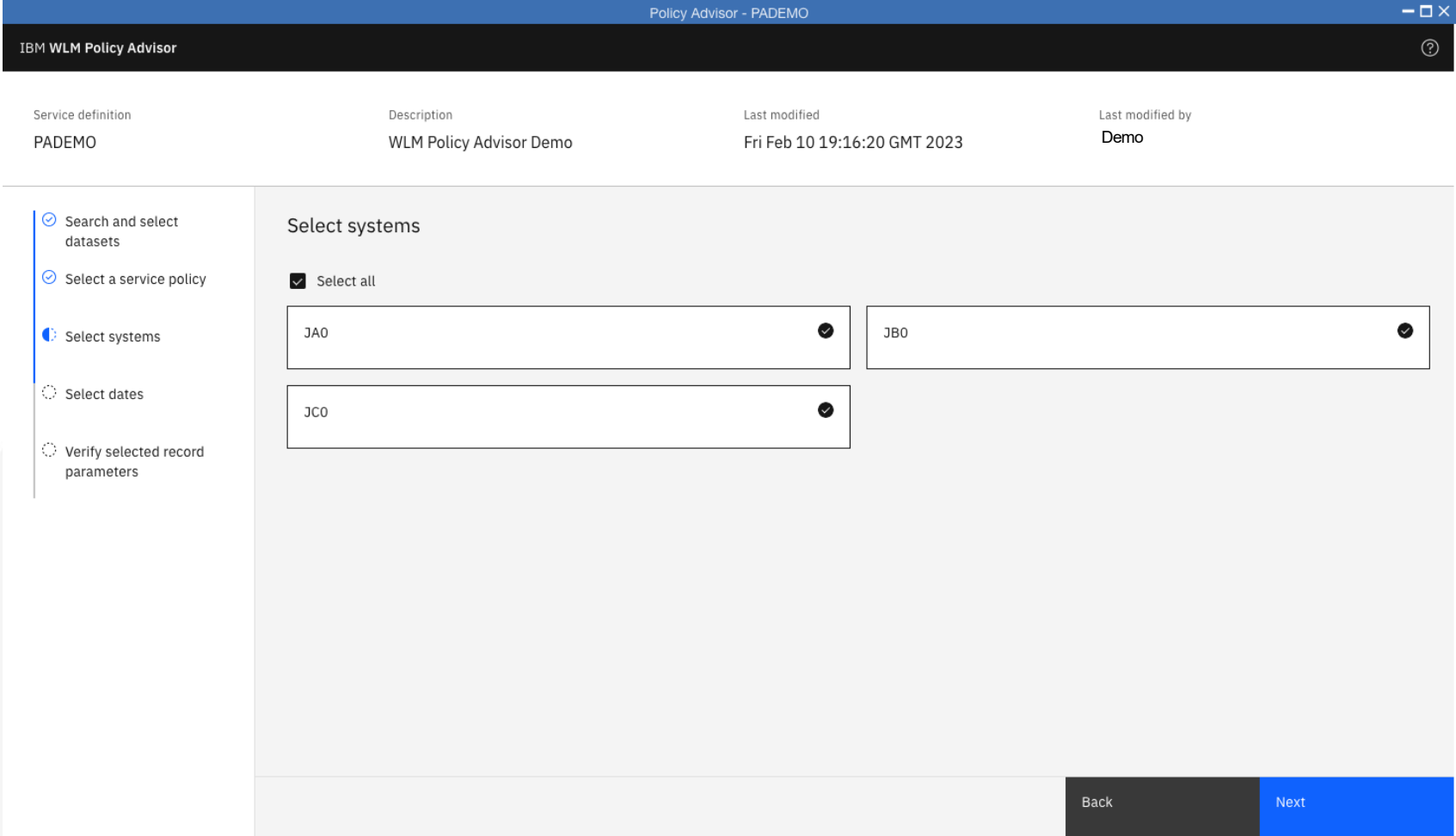
The screenshot shows the 'Policy Advisor - PADEMO' window. At the top, there is a table with the following data:

Service definition	Description	Last modified	Last modified by
PADEMO	WLM Policy Advisor Demo	Fri Feb 10 19:16:20 GMT 2023	Demo

Below the table, the main interface is titled 'Select a service policy'. It contains the text: 'One service policy was found in the scanned SMF datasets. This has been selected by default. Click "Next" to continue.' A search box contains the text 'WLMPOL01' with a checkmark icon to its right. On the left side, there is a vertical navigation menu with the following items: 'Search and select datasets' (checked), 'Select a service policy' (active), 'Select systems', 'Select dates', and 'Verify selected record parameters'. At the bottom right, there are 'Back' and 'Next' buttons.

# Step 3: Select any number of Systems

All systems are pre-selected.



Policy Advisor - PADEMO

IBM WLM Policy Advisor

Service definition	Description	Last modified	Last modified by
PADEMO	WLM Policy Advisor Demo	Fri Feb 10 19:16:20 GMT 2023	Demo

- Search and select datasets
- Select a service policy
- Select systems**
- Select dates
- Verify selected record parameters

### Select systems

Select all

JA0 ✓

JB0 ✓

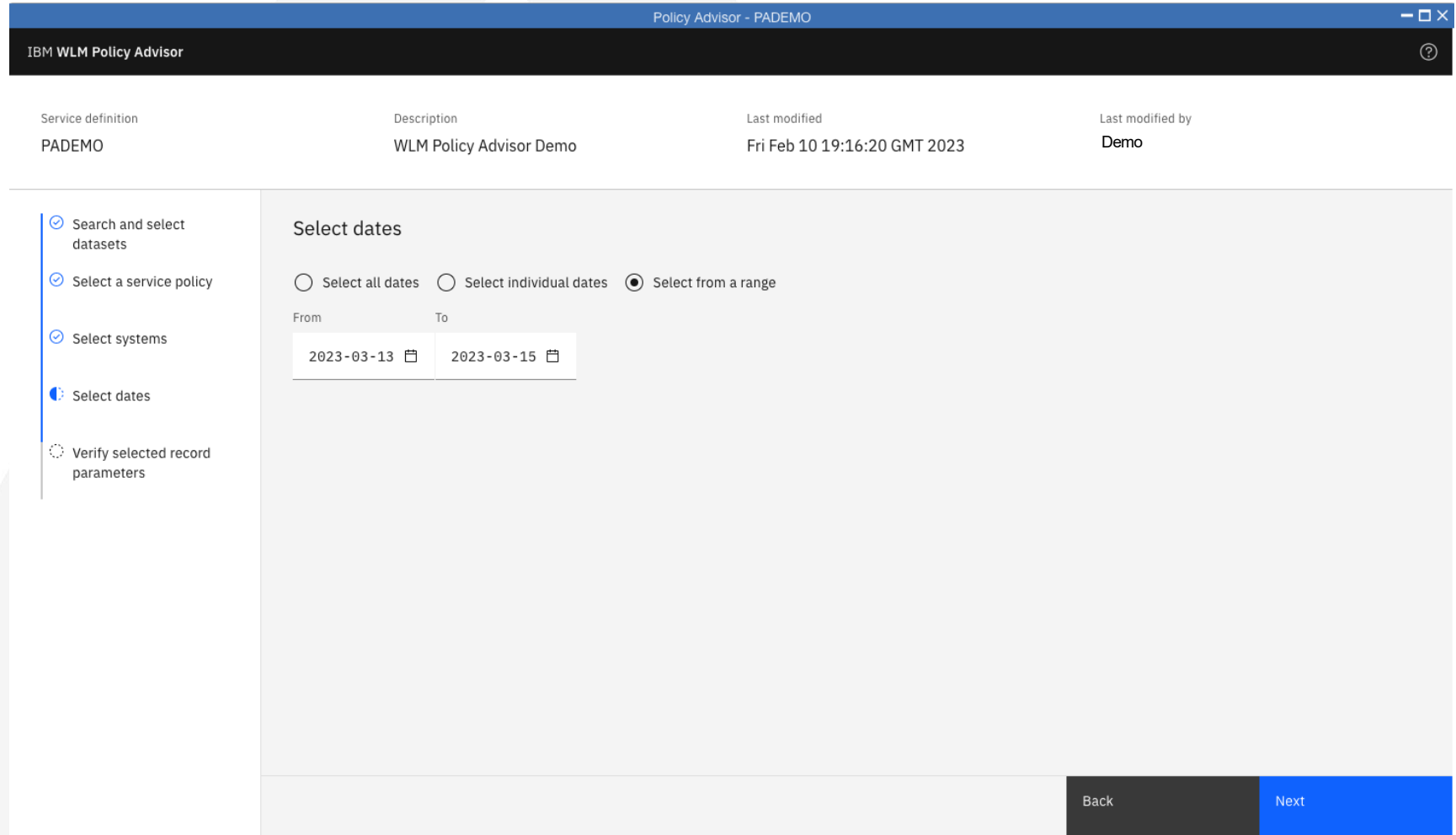
JCO ✓

Back Next

# Step 4: Select a Date Range

Three options:

- All dates
- Individual dates
- Select from a range



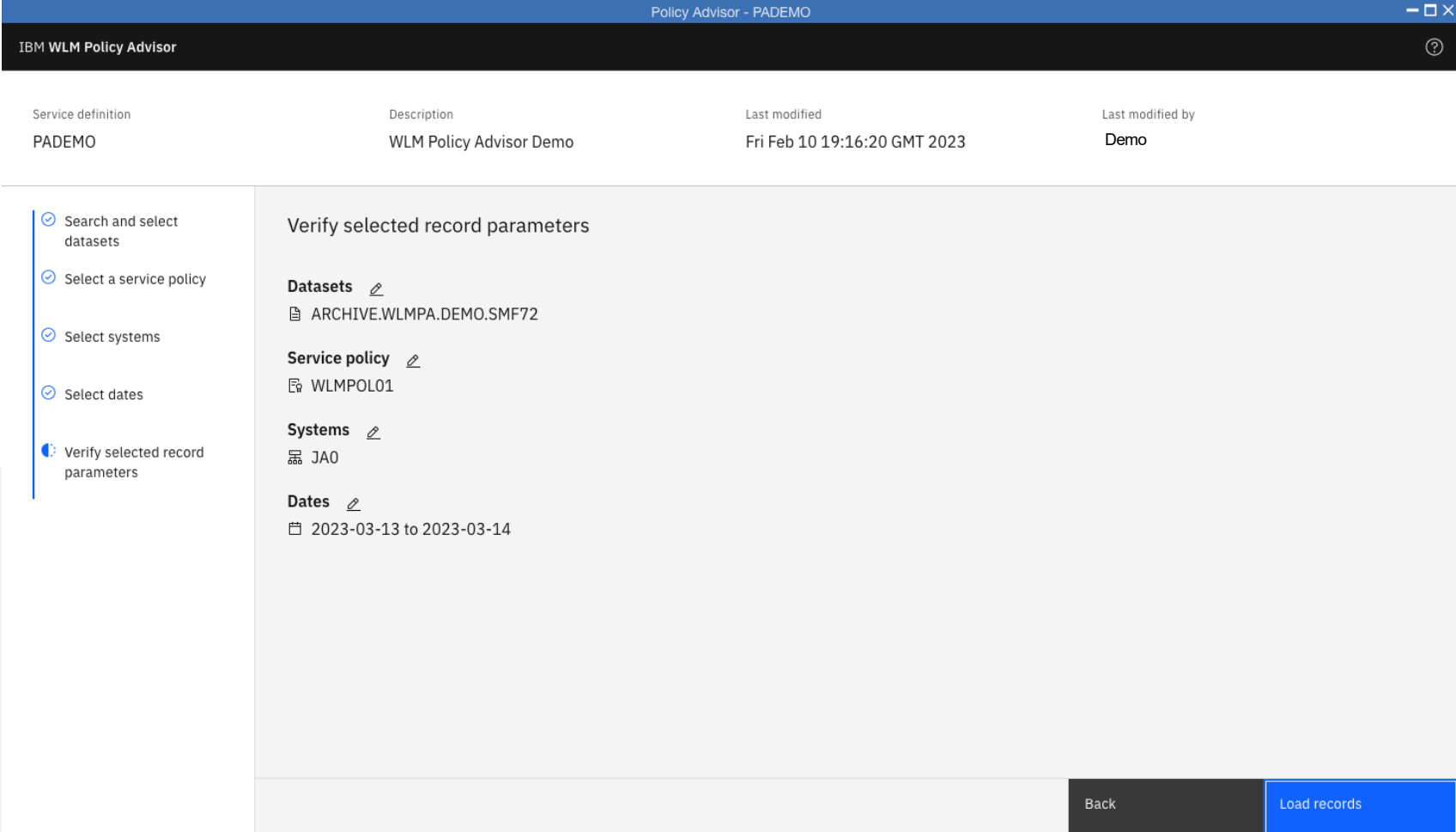
The screenshot shows a web application window titled "Policy Advisor - PADEMO". The main content area displays a table with the following data:

Service definition	Description	Last modified	Last modified by
PADEMO	WLM Policy Advisor Demo	Fri Feb 10 19:16:20 GMT 2023	Demo

Below the table, a sidebar on the left contains a list of steps: "Search and select datasets", "Select a service policy", "Select systems", "Select dates" (highlighted with a blue dot), and "Verify selected record parameters". The main area is titled "Select dates" and contains three radio button options: "Select all dates", "Select individual dates", and "Select from a range" (which is selected). Below these options are two date input fields: "From" with the value "2023-03-13" and "To" with the value "2023-03-15". At the bottom right of the interface, there are "Back" and "Next" buttons.

# Step 5: Verify Selected Record Parameters

- The final step shows a summary of your selection.
- At any time, you may go back to a previous step and change the selection made.



The screenshot shows the 'IBM WLM Policy Advisor' application window. The title bar reads 'Policy Advisor - PADEMO'. Below the title bar, the application name 'IBM WLM Policy Advisor' is displayed. The main content area is divided into a table at the top and a detailed view below.

Service definition	Description	Last modified	Last modified by
PADEMO	WLM Policy Advisor Demo	Fri Feb 10 19:16:20 GMT 2023	Demo

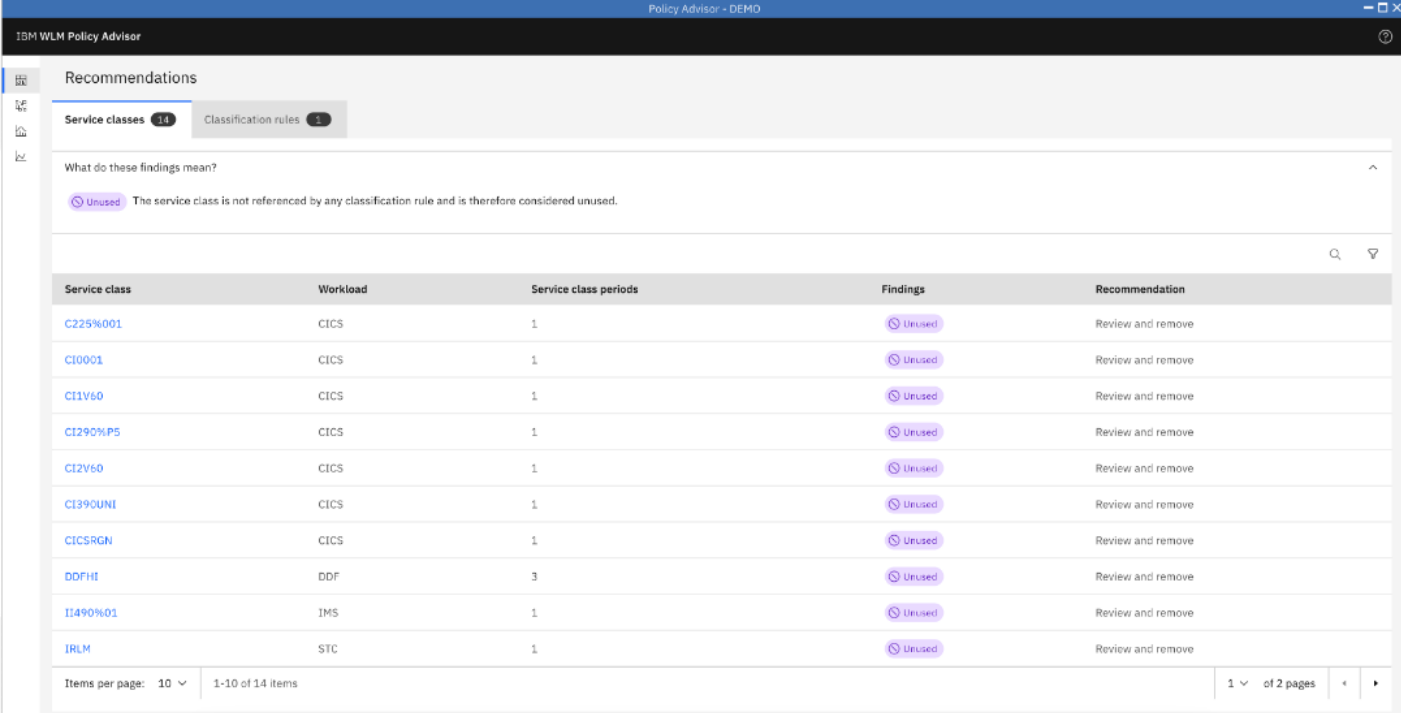
Below the table, the 'Verify selected record parameters' section is active. It contains the following information:

- Datasets**: ARCHIVE.WLMPA.DEMO.SMF72
- Service policy**: WLMPOL01
- Systems**: JA0
- Dates**: 2023-03-13 to 2023-03-14

At the bottom right of the interface, there are two buttons: 'Back' and 'Load records'.

# New Overview Page – Service Classes

- On the “Service classes” tab a table lists all findings related to service classes, for example:
- Unused** – No classification rule classifies work into those service classes.



The screenshot shows the 'IBM WLM Policy Advisor' interface. The 'Recommendations' section is active, with 'Service classes' selected. A message explains that 'Unused' findings mean the service class is not referenced by any classification rule. Below is a table listing 14 service classes, all with 'Unused' findings and a recommendation to 'Review and remove'.

Service class	Workload	Service class periods	Findings	Recommendation
C225%001	CICS	1	Unused	Review and remove
CI0001	CICS	1	Unused	Review and remove
CI1V60	CICS	1	Unused	Review and remove
CI290%P5	CICS	1	Unused	Review and remove
CI2V60	CICS	1	Unused	Review and remove
CI390UNI	CICS	1	Unused	Review and remove
CICSRGN	CICS	1	Unused	Review and remove
DDFHI	DDF	3	Unused	Review and remove
II490%01	IMS	1	Unused	Review and remove
IRLM	STC	1	Unused	Review and remove

Items per page: 10 | 1-10 of 14 items | 1 of 2 pages

# New Overview Page – Service Classes Unused Dialog

- Dialog opens when clicking on “Review and remove”
- Short description of the service class
- Option to open service class in z/OSMF WLM task or have a more detailed look in the Policy Advisor

Review and remove  
CI0001

Finding	Recommendation
<b>IZUPA101:</b> This service class has no classification rules and is considered unused.	<b>IZUPA201:</b> Either remove the service class in the WLM service definition or edit the classification rules to reference this service class.

**Service class attributes**

Workload	Periods	CPU critical	IO priority group	Honor priority	Resource group	Description
CICS	1	No	Normal	Default	-	ave response time of 0.001

**Classification rules**

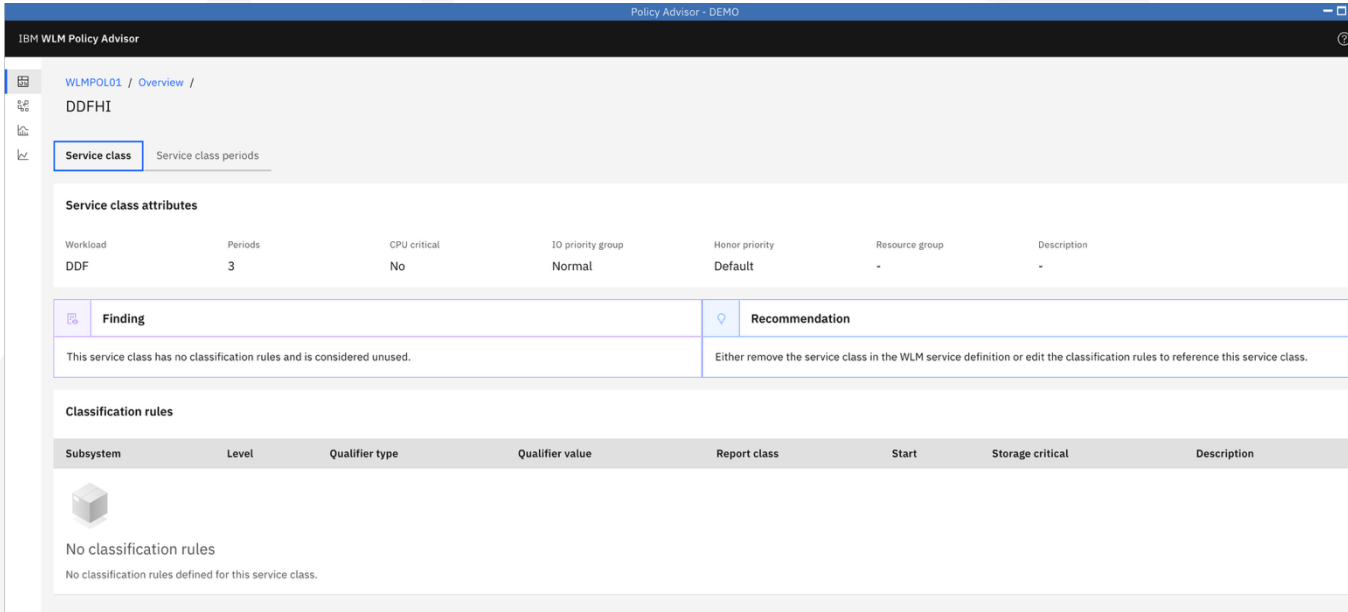
Subsystem	Level	Qualifier type	Qualifier value	Report class	Start	Storage critical	Description
No classification rules No classification rules defined for this service class.							

Open service class in WLM

View full service class details

# New Overview Page – Service Class Details I

- To get more details about a service class and its periods you can click on the service class name in the table on the service class tab.
- On the service class details page, you then find information about the defined attributes and classification rules of this service class.



The screenshot shows the 'Service class' tab for 'DDFHI' in the IBM WLM Policy Advisor. It displays service class attributes, a finding, a recommendation, and classification rules.

Workload	Periods	CPU critical	IO priority group	Honor priority	Resource group	Description
DDF	3	No	Normal	Default	-	-

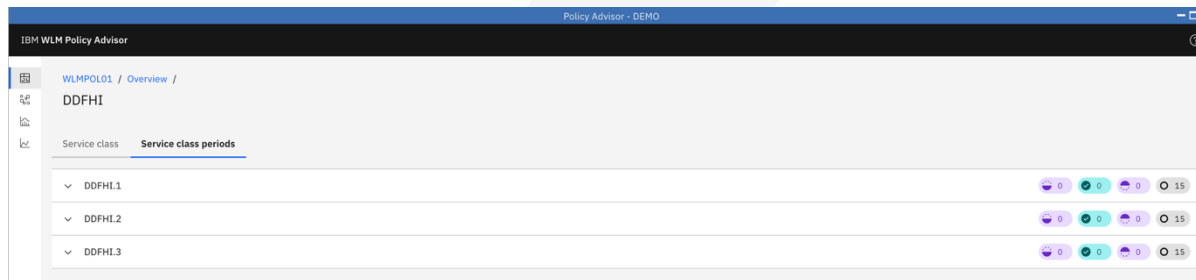
Finding	Recommendation
This service class has no classification rules and is considered unused.	Either remove the service class in the WLM service definition or edit the classification rules to reference this service class.

Subsystem	Level	Qualifier type	Qualifier value	Report class	Start	Storage critical	Description
No classification rules defined for this service class.							

# New Overview Page – Service Class Details II

- The “service class periods” tab lists all periods and their status on each system.
- Status is derived from the percentage of time a service class period has spent in a certain PI range.
- Statuses are:
  - **Overachieved** – PI less than 0.8
  - **Goal met** – PI between 0.8 and 1.2
  - **Goal missed** – PI more than 1.2
  - **No activity** – PI of zero and no usings



DDFHI.1

Service class period attributes						
Importance level	Goal type	Goal value	Duration			
2	PercRt	80% < 2000ms	2000			
System	Status	T1	Goal overachieved	Goal met	Goal missed	No activity
3FD	No activity		0.0%	0.0%	0.0%	100.0%
3B0	No activity		0.0%	0.0%	0.0%	100.0%
3G0	No activity		0.0%	0.0%	0.0%	100.0%
310	No activity		0.0%	0.0%	0.0%	100.0%
Z0	No activity		0.0%	0.0%	0.0%	100.0%
3C0	No activity		0.0%	0.0%	0.0%	100.0%
3L0	No activity		0.0%	0.0%	0.0%	100.0%
3D0	No activity		0.0%	0.0%	0.0%	100.0%
390	No activity		0.0%	0.0%	0.0%	100.0%
380	No activity		0.0%	0.0%	0.0%	100.0%
3A0	No activity		0.0%	0.0%	0.0%	100.0%
3E0	No activity		0.0%	0.0%	0.0%	100.0%
3H0	No activity		0.0%	0.0%	0.0%	100.0%
330	No activity		0.0%	0.0%	0.0%	100.0%
TPN	No activity		0.0%	0.0%	0.0%	100.0%

# New Overview Page – Classification Rules

- On the “Classification rules” tab you can see various best practice checks:
  - Missing default service classes for subsystems
  - Workload running in default service class SYSOTHER

Recommendations

Service classes 14    Classification rules 1

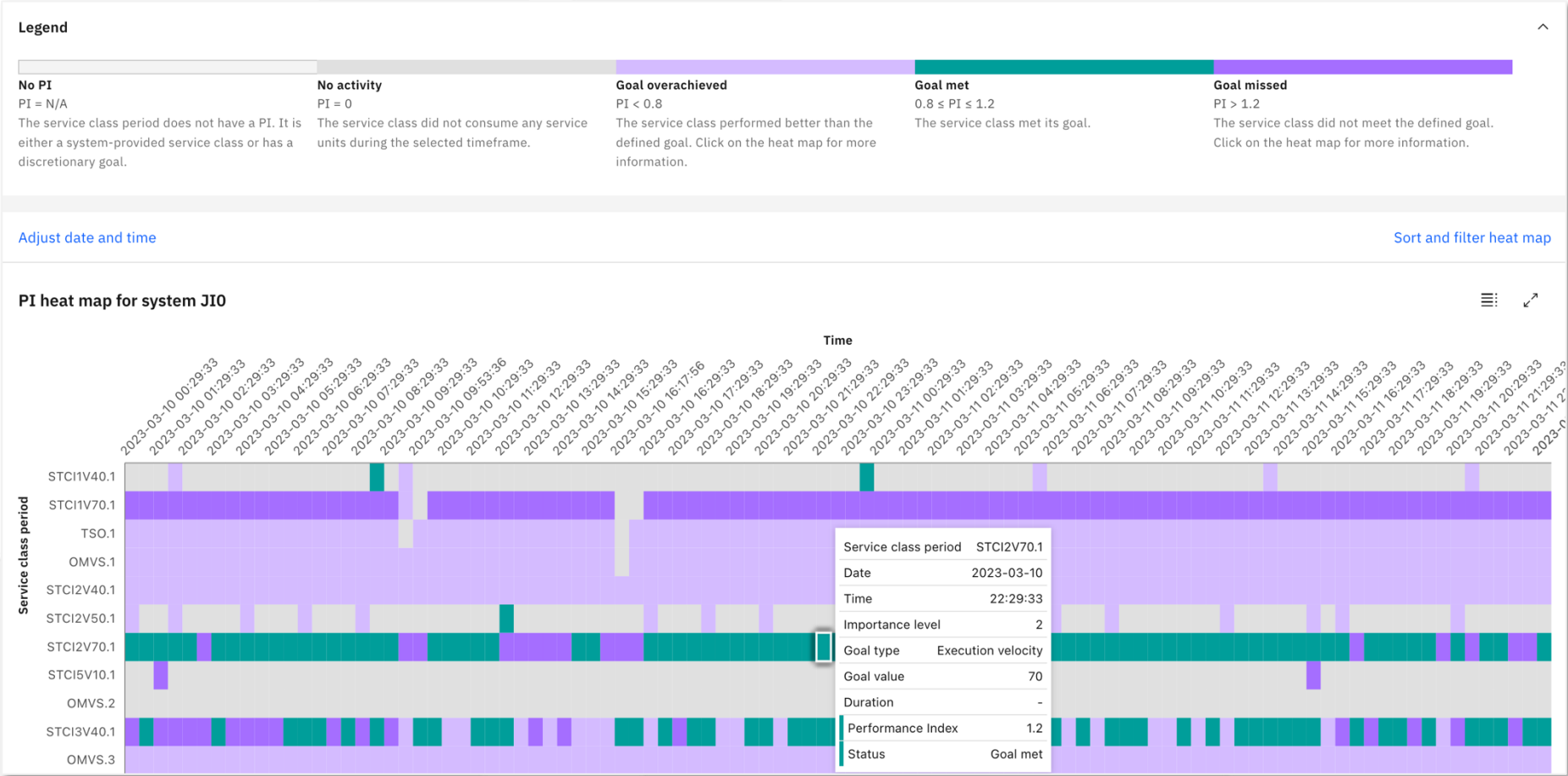
**No default service class defined for certain subsystems**

No default service class is specified for the following subsystems. Unclassified work from one of these subsystems will run in the system provided service class SYSOTHER.

ASCH	<a href="#">Details</a>
DB2	<a href="#">Details</a>
LSFM	<a href="#">Details</a>
MQ	<a href="#">Details</a>
EWLM	<a href="#">Details</a>
SYSH	<a href="#">Details</a>

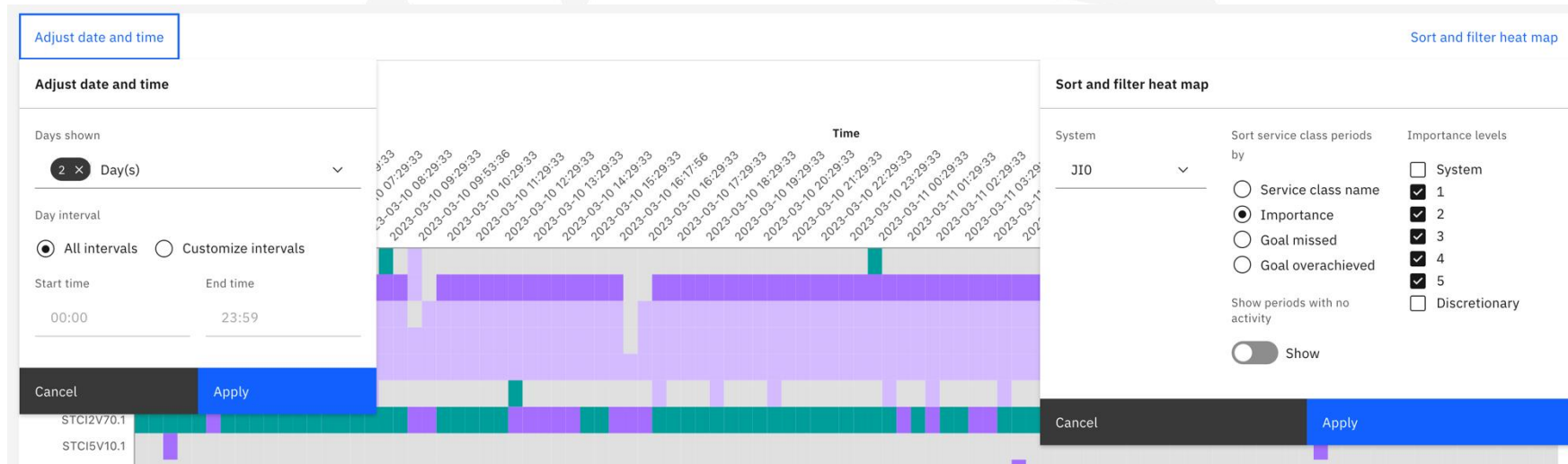
# Performance Index I

- On the Performance Index page of the Policy Advisor, examine how service class periods are performing over time.



# Performance Index II

- Filter by time, importance and systems to investigate the performance of your workload.
- Sort service class periods alphabetically, by importance level or their goal fulfillment.

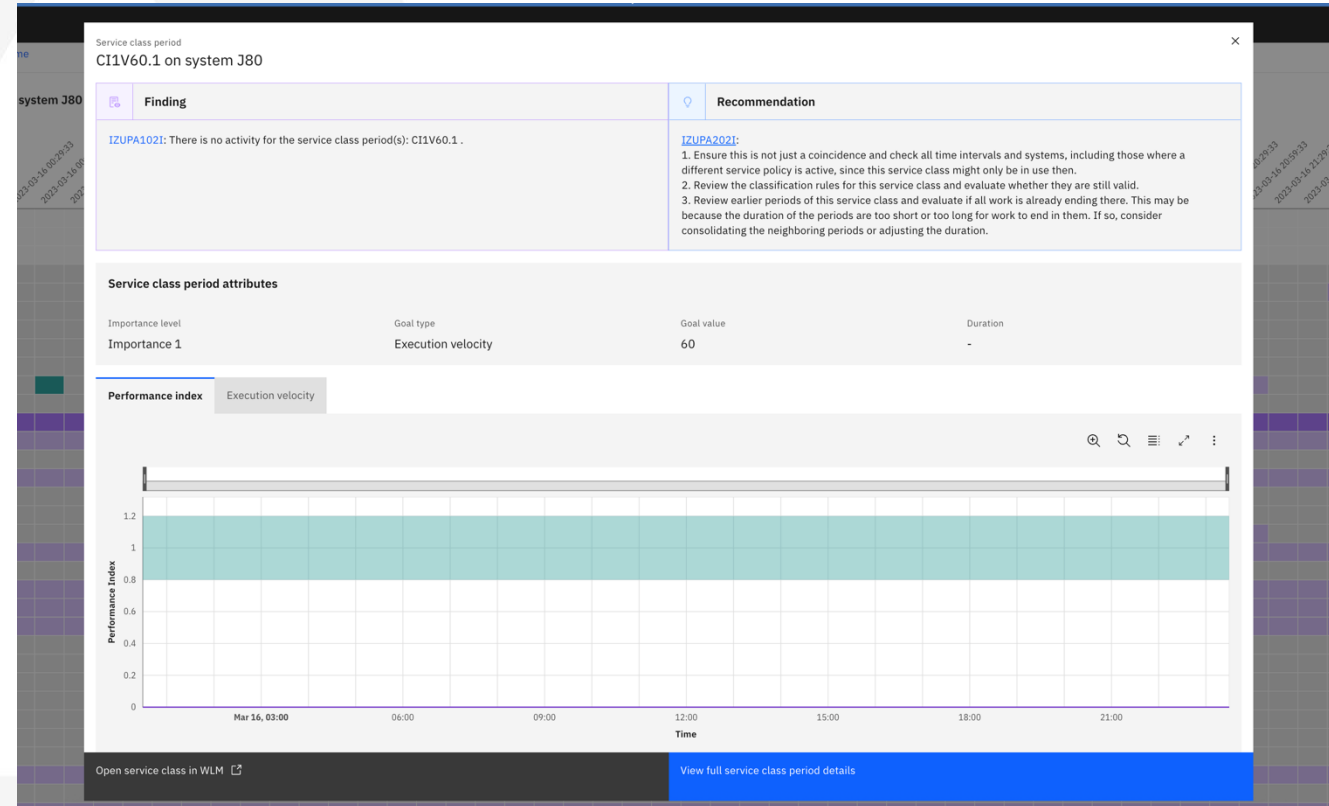


- Click on any colored tile within the heatmap to drill down...

# Performance Index III

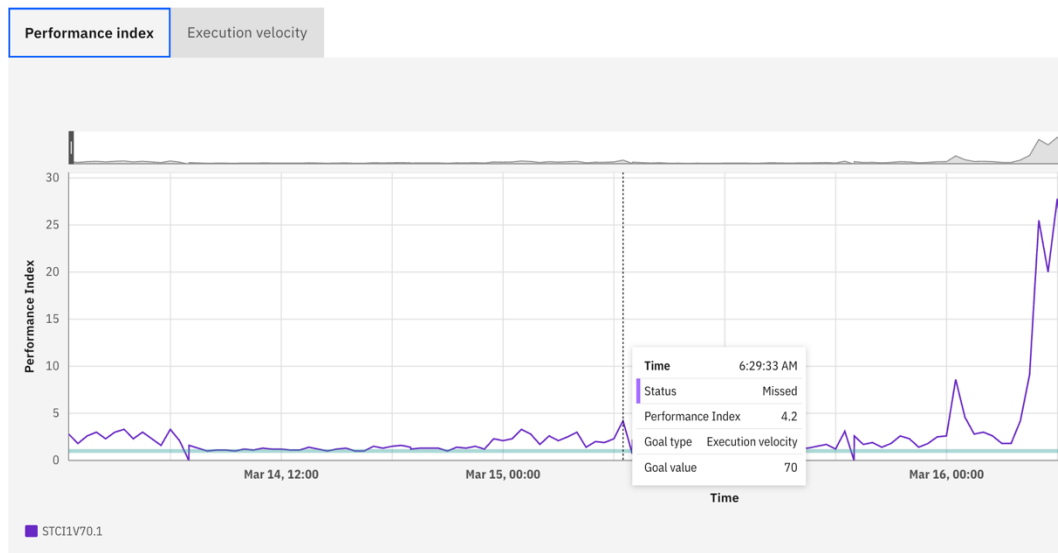
...and get further information about performance index and goal fulfillment.

- “Open service class in WLM” to jump back to the z/OSMF WLM task, in case you want to modify this service class.
- “View full service class period details” to navigate to the service class details page.



# Performance Index IV

On the Performance Index overlay window you will find charts displaying performance index and execution velocity over time.





# Findings and Recommendations

- Shows finding and recommendation next to each other.
- Recommendations can contain simple best practices or a step-by-step guide of what else need to be checked before concluding.
- Multiple findings are divided into tabs.

Unused importance level	<div data-bbox="1640 596 2517 672"> <p><b>Finding</b></p> <p><b>IZUPA104I:</b> There are no service class periods defined for importance level 2 .</p> </div>
Too many service class periods	<div data-bbox="1640 672 2517 748"> <p><b>Recommendation</b></p> <p><b>IZUPA204I:</b> Review the service class periods of neighboring importance levels and determine which ones can be moved into importance level 2 .</p> </div>

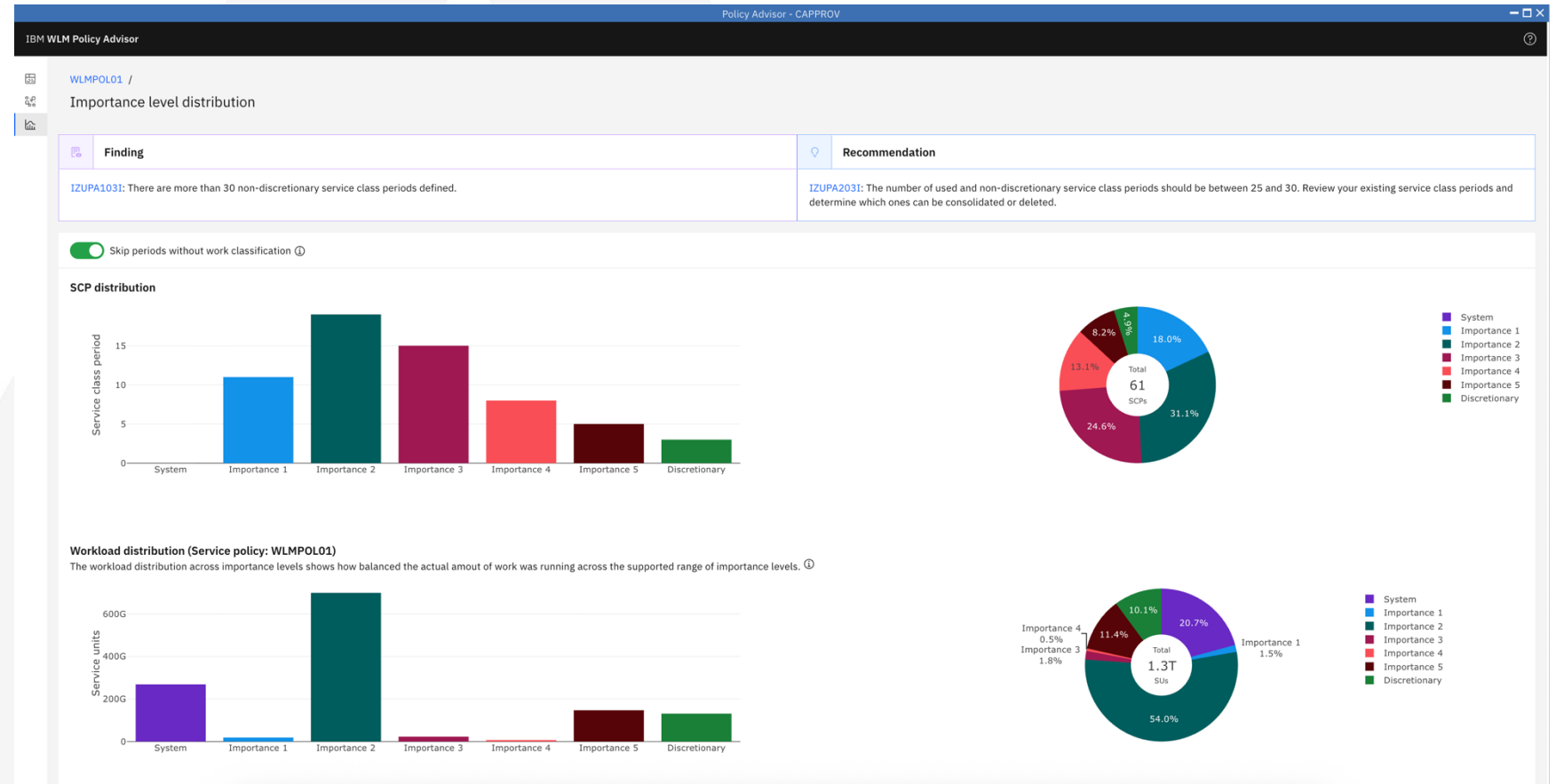
  

	<p><b>Finding</b></p>
<p><b>IZUPA103I:</b> There are more than 30 non-discretionary service class periods defined.</p>	
	<p><b>Recommendation</b></p>
<p><b>IZUPA203I:</b> The number of used and non-discretionary service class periods should be between 25 and 30. Review your existing service class periods and determine which ones can be consolidated or deleted.</p>	

# Importance

Examine the distribution of

1. Service class periods
2. Workload across importance levels



## Installation and Dependencies

- Available for z/OS 3.1 and above
- The PTFs for the following APARs must be installed
  - z/OS 3.2: PH66084
  - z/OS 3.1: PH61663



# AI-POWERED WLM BATCH INITIATOR MANAGEMENT

## AI-powered WLM Batch Initiator Management

- AI solution infused into the operating system
- Augment Workload Manager to optimize the management of batch workloads
- Intelligently predict upcoming batch workload and react by allocating an appropriate number of WLM batch initiators
- Use your SMF 99.2 data to train an AI model for your specific environment

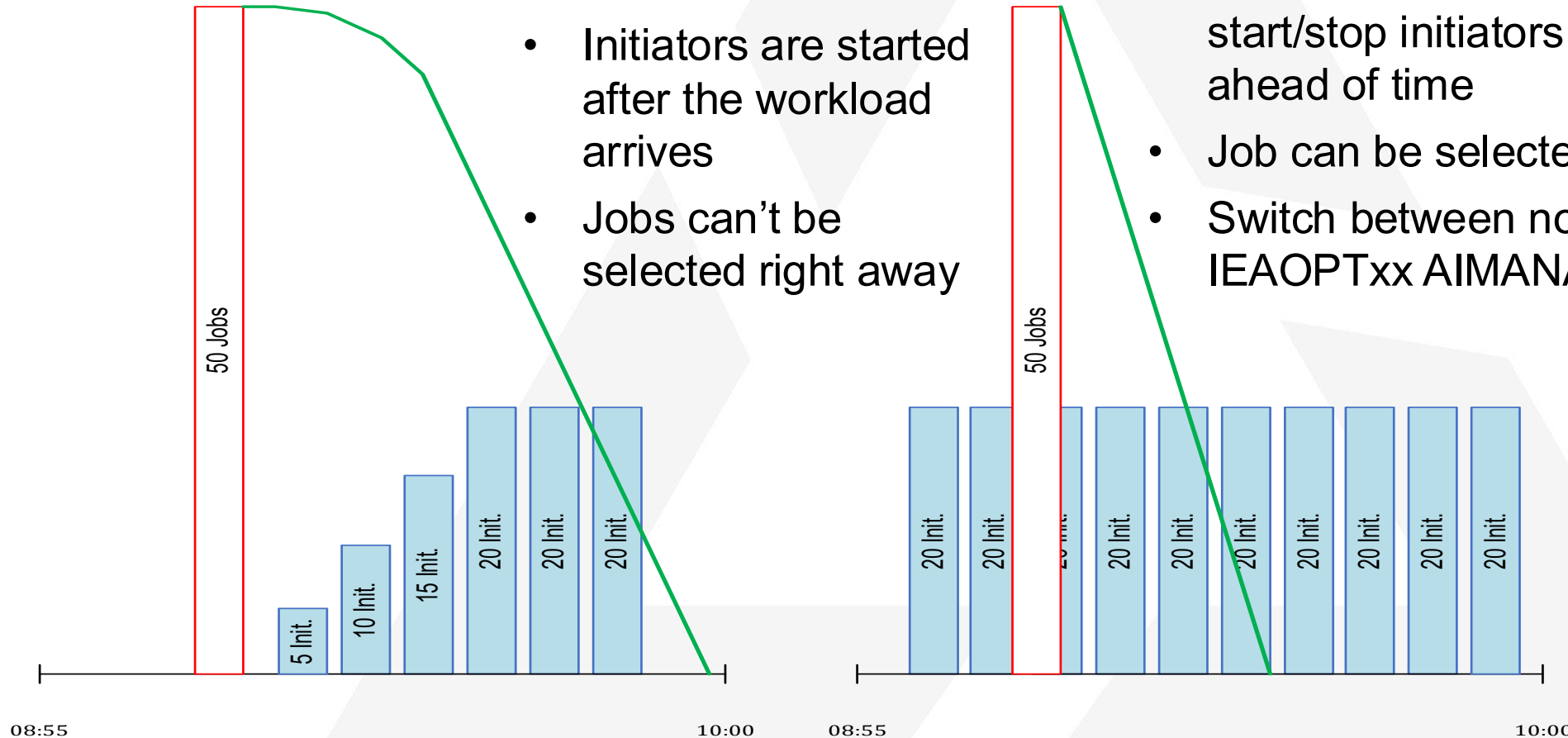
# AI-powered WLM Batch Initiator Management

Today:

- Reactive mode
- Initiators are started after the workload arrives
- Jobs can't be selected right away

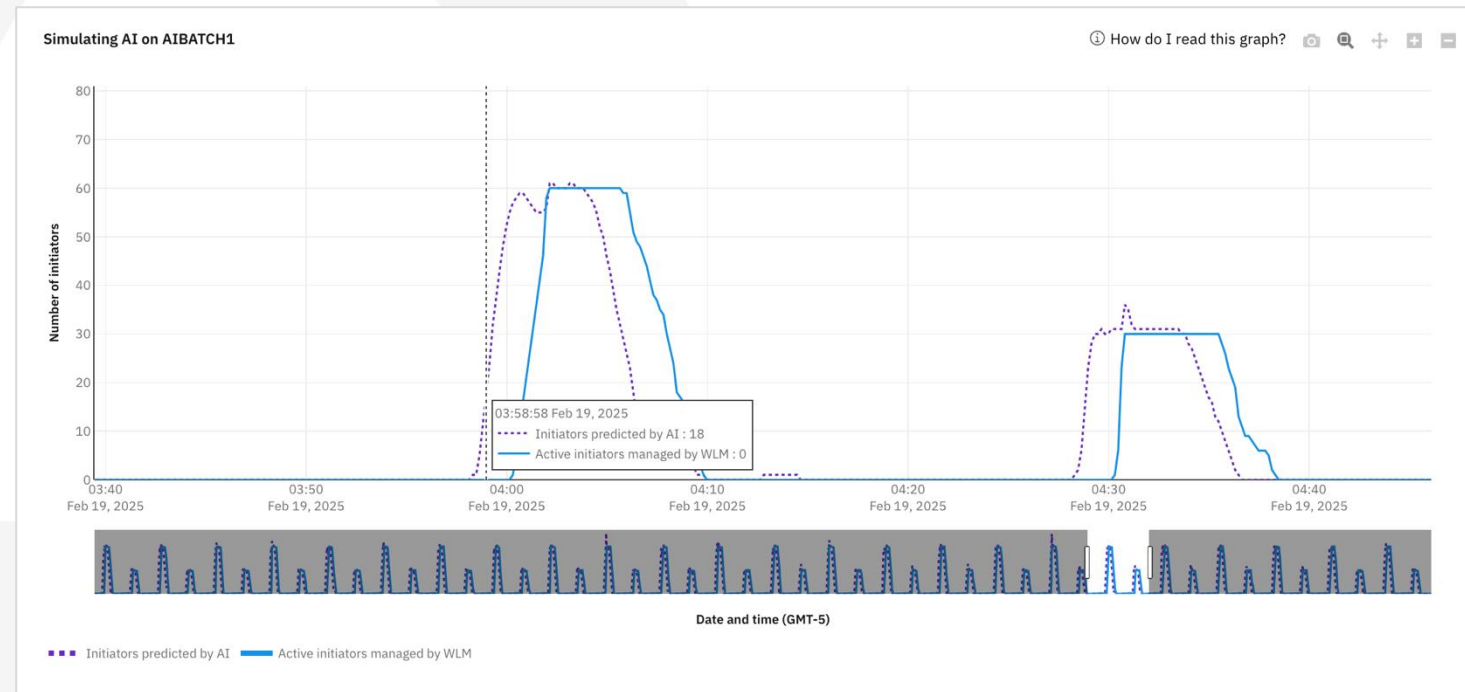
AI-powered WLM Batch Initiator Management:

- Workload forecast from AI allows WLM to start/stop initiators proactively two minutes ahead of time
- Job can be selected right away
- Switch between non-AI and AI mode  
`IEAOPTxx AIMANAGEMENT=YES|NO`



# z/OSMF AICI Simulation Visualization

- AI-powered WLM Batch Initiator Management offers a simulation mode. AI predictions for service classes are generated but not used by WLM.
- The z/OSMF AI Control Interface (AICI) provides a visualization that compares the number of active batch initiators managed by WLM to the initiators predicted by the AI.
- Available on z/OS 3.1, as soon as the PTF for APAR PH56709 is installed.



# Learn more about AI Infused z/OS

## SHARE Sessions

AI infused z/OS: Overview and Updates  
Anastasiia Didkovska, Steve Partlow  
Salon 14  
Thursday 9:15am

# z/OS Workload Management: More Information

- z/OS WLM GitHub: <https://github.com/IBM/IBM-Z-zOS/tree/master/zOS-WLM>
- z/OS MVS documentation:
  - z/OS MVS Planning: Workload Management:  
[https://www.ibm.com/docs/en/SSLTBW\\_3.2.0/pdf/ieaw100\\_v3r2.pdf](https://www.ibm.com/docs/en/SSLTBW_3.2.0/pdf/ieaw100_v3r2.pdf)
  - z/OS MVS Programming: Workload Management Services:  
[https://www.ibm.com/docs/en/SSLTBW\\_3.2.0/pdf/ieaw200\\_v3r2.pdf](https://www.ibm.com/docs/en/SSLTBW_3.2.0/pdf/ieaw200_v3r2.pdf)
- IBM Redbooks publications:
  - System Programmer's Guide to: Workload Manager:  
<http://www.redbooks.ibm.com/abstracts/sg246472.html?Open>
  - Effective zSeries Performance Monitoring Using RMF:  
<http://www.redbooks.ibm.com/abstracts/sg246645.html?Open>
- Contact WW WLM Customer Support:
  - [WLM@de.ibm.com](mailto:WLM@de.ibm.com)

# Want to attend an in-person IBM z/OS Academy?



**Learn, Interact** and **Network** with IBMers and peers

**May 5<sup>th</sup>- 7<sup>th</sup>, 2026**

**Fall 2026**

**IBM Tech Campus**

**IBM US**

**Ehningen, Germany**

**New York, USA**

These **free** events are designed for early tenure z/OS system programmers (2-10 years), but all are welcome!

Training and presentations include topics on new z/OS capabilities, best practices, career tips, and **much more!**

Subscribe to the community page today to stay informed about future events!

*Register now  
for Ehningen/  
Germany:*



Join our IBM Community: <https://ibm.biz/zOSAcademy>  
Questions? Contact us at [zOS.Academy.USA@us.ibm.com](mailto:zOS.Academy.USA@us.ibm.com) or  
[zOS.Academy.Europe@de.ibm.com](mailto:zOS.Academy.Europe@de.ibm.com)

# Experience more with IBM

[Visit us at the IBM Booth #113](#)

After a full day of technical sessions, take a break with us!

Connect with our experts, snap a photo with the z17 Plexi or the latest Telum II, and get an up-close look at our Spyre Accelerator.

Come back each day for fresh topics and demos at our expert stations.



[Think 2026](#)

Join 5000+ senior business and technology leaders who are seizing the AI revolution to unlock unprecedented growth and productivity at **Think 2026**.

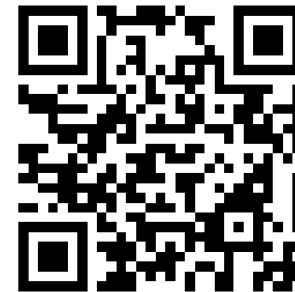
Find out more information using the QR code below.



[IBM Digital Asset Haven](#)

IBM Digital Asset Haven is the operational backbone for financial institutions and regulated enterprises entering the digital asset economy.

Find out more information using the QR code below.



# Your feedback is important!

## Submit a session evaluation for each session you attend:

[www.share.org/evaluation](http://www.share.org/evaluation)

